Free Medical Care for Those Unable to Pay — 2026

Maine law requires that free medical care must be provided to Maine residents with income at or less than 200 percent of the federal poverty level. New Hampshire residents who receive care at Memorial Hospital and/or other associated MaineHealth physician practices may also qualify for the free care program.

Family Size	200%
1	$31,920.00
2	$43,280.00
3	$54,640.00
4	$66,000.00
5	$77,360.00
6	$88,720.00
7	$100,080.00
8	$111,440.00
Each Additional	$11,360.00

To apply for financial assistance, please contact us at: Patient Financial Services office toll free at 866-804-2499 during normal business Monday through Friday 8 a.m.-4:30 p.m.

Scan QR code to apply or learn more

Charges Will Not Exceed Amount Generally Billed to Medicare

If you are approved for financial assistance under our policy and your approval does not cover 100 percent of our charges for the service, you will not be billed more for emergency or other medically necessary care, than the amount generally billed to patients having insurance.

Only necessary medical care is given as free care. If you do not qualify for free medical care, you may ask for a fair hearing. We will tell you how to apply for a fair hearing.

Free Care Exclusions/Limited Services

- Cosmetic Surgery, a procedure performed for the sole purpose of improving the appearance of the patient (excluding reconstructive surgery) is not covered by free care.
- Bariatric Surgery is covered by Free Care if the physician provides a written statement of medical necessity.
- Dental Surgery, a procedure performed for the sole purpose of removing infected or impacted teeth, is covered by Free Care only if the physician provides a written statement of medical necessity.
- Procedures related to infertility are not covered by Free Care
- Procedures related to sterilization are covered by Free Care only if the physician provides a written statement of medical necessity.
- Retail Pharmacy

Financial Assistance Policy

The MaineHealth Financial Assistance policy can be found on our website at MaineHealth.org under Financial Assistance. Copies are also available at the following locations:

- *MaineHealth Behavioral Health at Spring Harbor, 123 Andover Road, Westbrook, ME 04092*
- *MaineHealth Franklin Hospital, 111 Franklin Health Commons, Farmington, ME 04938*
- *MaineHealth Lincoln Hospital, 35 Miles Street, Damariscotta, ME 04543*
- *MaineHealth Lincoln Hospital, 6 St. Andrews Lane, Boothbay Harbor, ME 04538*
- *MaineHealth Maine Medical Center Biddeford, 1 Medical Center Drive, Biddeford, ME 04005*
- *MaineHealth Maine Medical Center Portland, 22 Bramhall Street, Portland, ME 04102*
- *MaineHealth Maine Medical Center Sanford, 25 June Street, Sanford, ME 04073*
- *MaineHealth Memorial Hospital, 3073 White Mountain Highway, North Conway, NH 03860*
- *MaineHealth Mid Coast Hospital, 123 Medical Center Drive, Brunswick, ME 04011*
- *MaineHealth Pen Bay Hospital, 6 Glen Cove Drive, Rockport, ME 04856*
- *MaineHealth Stephens Hospital, 181 Main Street, Norway, ME 04268*
- *MaineHealth Waldo Hospital, 118 Northport Avenue, Belfast, ME 04915*

The MaineHealth Financial Assistance policy is available in English, Arabic, Chinese (Simplified), French, Portuguese, Somali, Spanish and Vietnamese.